

Customer **FIRST**

Support Services Certification

Customer:
Elettrotecnica Imolese S.u.r.l.

Site ID:
51829

CF Agreement number:
135427

The Support services are supplied by AVEVA Global Customer Support.

The level of support you have purchased for your Citect SCADA product is: **Customer FIRST Standard**

Start date: 01 November 2019

Expiry date: 30 November 2020

Please ensure that you order your support renewal one month in advance of the expiry date, to continue to extract maximum value from your software investment.

Yours sincerely,



Karun Sukhwani
Director, Global Customer Support - APAC
AVEVA Global Customer Support